

This privacy notice discloses the privacy practices for [www.roswellurgentcare.com](http://www.roswellurgentcare.com) and applies solely to information collected by this website. It will notify you of the following:

1. Which personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

## **Information Collection, Use, and Sharing**

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or lease this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request.

If you contact us to tell us about your personal experience at Roswell Urgent Care, we will assume we are allowed to post your testimony on our website. If you would like to limit the personal information attached to your comments or would not like your comments posted on our website at all, please let us know. Even if you have previously permitted us to post your personal testimony on our site but have changed your mind, you may notify us at any time and we will promptly comply with your request.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

## **Cookies**

We use "cookies" on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your experience and identify repeat visitors to our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

## **Your Access to and Control Over Information**

You can do any of the following at any time by contacting us via the email address or phone number provided on our website:

- See what data we have about you, if any;
- Change/correct any data we have about you;
- Have us delete any data we have about you, unless prevented by law;
- Express any concern you have about our use of your data;
- Opt out of any future contacts from us.

## **Links**

Please be aware that we are not responsible for the content or privacy practices of other sites including those accessed by a link shared on [www.roswellurgentcare.com](http://www.roswellurgentcare.com). We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

## **Security**

We take precautions to protect your information but we encourage you not to transmit sensitive data via

the website. For your security, sensitive matters should be discussed in person, by phone or through a secure email directly to the intended recipient.

The informational email listed throughout our site is not intended for sensitive content. Nevertheless, access to this email is restricted to on those employees capable of handling sensitive and personally identifiable information. The computers and servers in which we store personally identifiable information are kept in a secure environment.

**Your Health and Safety**

[Info@roswellurgentcare.com](mailto:Info@roswellurgentcare.com) is not monitored 24 hours a day and should NEVER be used to ask questions related to your health or to seek medical advice. If you are experiencing a medical emergency, do not waste time waiting for an emailed response, no matter how timely the responder may be. Call 911 immediately or go directly to the nearest emergency department.

**If you feel that we are not abiding by this privacy policy, you should contact us via telephone at 770-992-4700 or via email at [info@roswellurgentcare.com](mailto:info@roswellurgentcare.com).**